

The Importance of an Annual Maintenance Program

Non-scheduled maintenance means unexpected downtime. Scheduled maintenance saves money and prevents costly breakdowns. We have the largest trained service force in the area.

A Proven Track Record

No one knows more about doors than the professionals at Apple Door, Virginia's leading door company. Distributing and installing the finest quality doors is only half our story – the other half is providing the finest quality service support you can find – *second to none!*

#1 in Service Excellence

- Largest customer service department in Virginia.
- 35 service crews for fast response.
- 24/7 emergency service.
- Nationally certified technicians.
- Complete parts inventory.



We are very proud to offer our Gold Star Annual Maintenance Program to industrial plants, commercial businesses and municipal facilities all over Virginia. While we specialize in upward acting doors, we also sell and install all types of commercial doors including pedestrian, traffic and storefront doors. Basically, any door for your building. We also sell a wide variety of residential doors and awnings for your home. Since 1973 we have been serving Virginians with the finest products backed up by professional service. Our 35 service and installation trucks are manned with the best trained, most well equipped technicians in the business. So the next time you need emergency repair service or replacement doors just call us, 24 hours a day and our certified technicians and award winning customer service department will be happy to assist you.

Thank You,
Dan Apple



Locations

Richmond (Chesterfield)
2700 Pocoshock Blvd.
Richmond, VA 23235
804-674-7774

Fredericksburg
4727 Jefferson Davis Hwy.
Fredericksburg, VA 22408
540-898-4700

Waynesboro
51 Hutchwood Lane
Waynesboro, VA 22980
540-943-7180

Newport News
954 J. Clyde Morris Blvd., Ste 102
Newport News, VA 23602
757-595-5929

Richmond (West End)
3411 Cox Rd.
Richmond, VA 23233
804-346-5354

Williamsburg
1625 Merrimac Trail
Williamsburg, VA 23185
757-229-4118

Chesapeake
1244 Executive Blvd., Ste A101
Chesapeake, VA 23320
757-548-2828

www.appledoor.com

INTRODUCING THE

GOLD STAR

ANNUAL MAINTENANCE PROGRAM For Commercial Overhead Doors



BY

www.appledoor.com

COVERAGE

Sectional and Coil Up Doors

Inspect: All rollers, curtains, bearings, cables, chains, shafts, track, and hardware. All safety equipment, treadle hoses, and related controls.

Adjust: All spring counterbalance assemblies, level of door, track spacing.

Lubricate: Counterbalance shaft bearings, rollers, hinges, chain hoist, bearings and disconnect.

Tighten: Hardware including hinges, couplings, drums, track brackets, and hangers.

Electric Operators and Controls

Inspect: Operator bearings, disconnect linkage and ropes, and chain hoist assemblies.

Adjust: Clutch, brake and limit assemblies.

Lubricate: Bearings, chains, gear reducers, disconnects, and pivot points.

Tighten: Sprockets, brake solenoids, drawbar arms and hook-ups.



FIRE DOORS

Safety Inspection/Drop Tests

Apple Door has nationally certified technicians to conduct safety inspections and mandatory drop tests according to NFPA-80 guidelines on fire doors and fire shutters. The inspections and drop tests can be scheduled as a separate service call or conveniently included in your Gold Star Maintenance Program.

Inspection and Drop Testing Includes:

Visual Inspection:

- A) Proper installation
- B) Damaged, incorrect or missing parts
- C) Ancillary equipment
- D) Proper UL (or equivalent) fire door labeling

Operational Inspection: Operate door to check for spring tension and free movement of curtain in guides.

Drop Test:

If door does not roll up or slide properly in normal operation or if there are damaged or missing parts that will create

a hazard or prevent proper operations or reset, THESE CONDITIONS SHOULD BE CORRECTED BEFORE CONDUCTING A DROP TEST.



Drop Test Per Manufacturer's Instructions:

Drop test should be performed for the automatic closing feature of roll up door curtain or slab of sliding door at a rate of no more than 24" per second or no less than 6" per second with full closure to sill or stirrup. Reset per manufacturer's instructions.

Required Documentation

ULTIMATE ACCEPTABILITY OF A FIRE DOOR IS THE DECISION OF THE AUTHORITY HAVING JURISDICTION AS DEFINED BY NFPA-80.

We will provide you with a complete report (Form ARDI 493) of test results along with recommendations for any needed repairs.